



BLUE HAWK INSPECTION SERVICES LC

Field Services — Client Service Agreement

SERVICE PROVIDER:

Blue Hawk Inspection Services LC
Sandy Springs, Georgia
admin@bluehawkinspections.com
(678) 866-5765

CLIENT:

Name / Company: As provided at order
Email: As provided at order
Acceptance logged at time of payment

This Client Service Agreement ("Agreement") governs all drive-by field inspection services provided by Blue Hawk Inspection Services LC ("Blue Hawk") to the client ("Client") who submits an order through the Blue Hawk Field Services platform. By submitting an order and completing payment, Client agrees to all terms set forth in this Agreement.

Section 1. SERVICES PROVIDED

Blue Hawk provides exterior property field inspection services as described below. All services are performed by independent field technicians operating under the direction of Blue Hawk Inspection Services LC.

SERVICE	DESCRIPTION
Occupancy Verification	Exterior observation to determine if a property appears Occupied, Vacant, or Uncertain based on visible indicators from public right-of-way.
Exterior Condition Check	Visual assessment of exterior condition rated as Good, Fair, Poor, or Severe Hazard.
Photo Documentation	6 required photographs: house number, street sign, front elevation, angle/driveway, street left, and street right.
GPS Logging	GPS coordinates recorded at the time of inspection.
PDF Report Delivery	Branded PDF report emailed to Client upon successful inspection completion.

Section 2. SCOPE LIMITATIONS

Blue Hawk Field Services is strictly an exterior property observation service. The following are explicitly outside the scope of every inspection:

- No interior inspection of any kind. Field technicians do not enter properties under any circumstances.



- No access through locked gates, fences, or any restricted area.
- No contact with property occupants, tenants, neighbors, or any person at or near the property.
- No structural, mechanical, electrical, or plumbing assessment.
- No property valuation, appraisal, or market analysis.
- No trespassing on private property for any reason.

Blue Hawk Field Services is not a licensed home inspection service. Reports document exterior visual observations only and should not be used as a substitute for a full professional property inspection.

Section 3. PAYMENT TERMS

Payment of \$45.00 per inspection is required at the time of order submission. No inspection will be dispatched until payment is confirmed. Blue Hawk accepts payment by credit or debit card through the Stripe payment platform. Blue Hawk does not store Client card details.

Section 4. REPORT DELIVERY

Blue Hawk will use commercially reasonable efforts to complete and deliver the inspection report within the 72-hour assignment window following order confirmation. Delivery depends on field technician availability in the requested market. Reports are delivered as PDF files via email to the address provided at order.

Section 5. REFUND POLICY

If Blue Hawk is unable to assign a field technician within the 72-hour window, Client will receive a full refund of \$45.00 to the original payment method. Refunds are processed automatically and typically appear within 5–10 business days. Refunds are not available for completed inspections.



Section 6. CLIENT RESPONSIBILITIES

Client agrees to provide accurate and complete property information at the time of order. Client represents and warrants that:

- Client has a legitimate business purpose for ordering the inspection.
- Client will use inspection reports only for lawful purposes consistent with applicable federal, state, and local law.
- Client will not share, resell, or redistribute inspection reports without the prior written consent of Blue Hawk.
- Client is authorized to request an inspection of the subject property in connection with a legitimate business activity.

Section 7. LIMITATION OF LIABILITY

Blue Hawk's liability for any claim shall not exceed the amount paid by Client for the specific inspection giving rise to the claim. Blue Hawk shall not be liable for indirect, incidental, consequential, or punitive damages of any kind. Inspection reports reflect exterior visual observations at a specific point in time and are not a guarantee of property condition.

Section 8. CONFIDENTIALITY

Blue Hawk treats Client property information and order data as confidential and will not disclose Client information or property addresses to any third party except as required to fulfill the inspection order or as required by law.

Section 9. GOVERNING LAW

This Agreement is governed by the laws of the State of Georgia. Disputes shall be resolved through binding arbitration in Fulton County, Georgia.

Section 10. ENTIRE AGREEMENT

This Agreement constitutes the entire agreement between the parties. By submitting an order and completing payment, Client acknowledges they have read and agree to all terms. Order submission and payment confirmation constitutes electronic acceptance.

Questions? Contact Blue Hawk at admin@bluehawkinspections.com or call (678) 866-5765.

Blue Hawk Inspection Services LC · Sandy Springs, Georgia · bluehawkinspections.com

